



AMERICAN ACADEMY – HAI PHONG BRANCH

TOEIC SAMPLE TEST

General directions

This test is designed to measure your language ability.

The test is divided into two sections: Listening and Reading.

You must mark all of your answers on the separate answer sheet. For each question, you should select the best answer from the answer choices given. Then, on your answer sheet, you should find the number of question and fill in the space that corresponds to the letter of the answer that you have selected. If you decide to change and answer, completely erase your old answer and then mark your new answer.

TOEIC SAMPLE TEST

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Sample Answer

(A) (B) ● (D)

Example



Statement (C), “They’re standing near the table,” is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



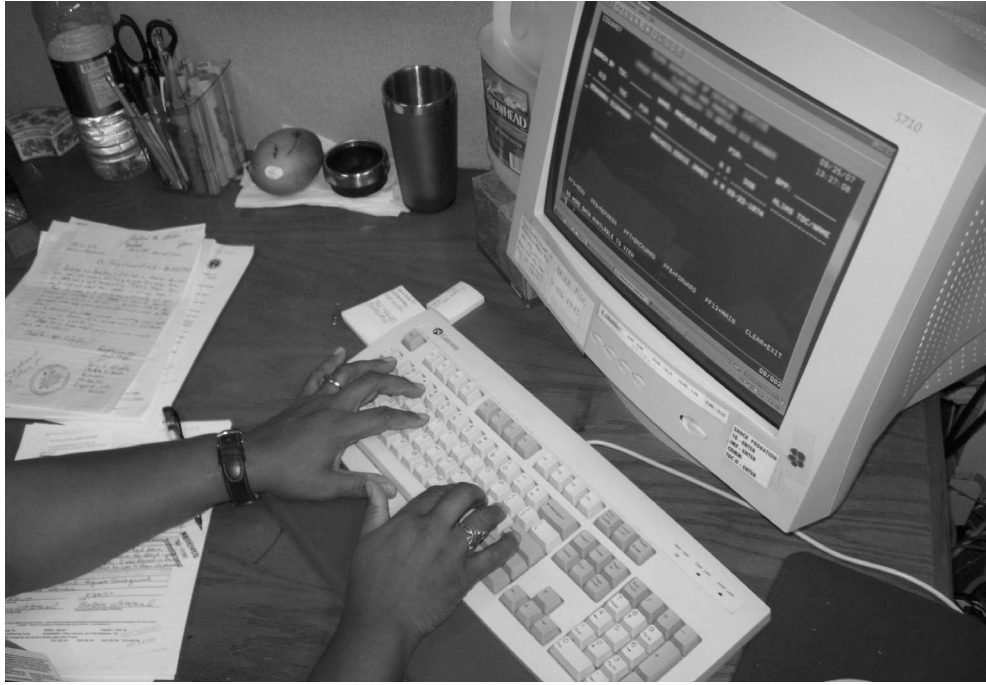
2.



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3.



4.



5.



6.



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7.



8.



9.



10.



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PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Sample Answer

Ⓐ ● Ⓒ

Example

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.
(B) It's the first room on the right.
(C) Yes, at two o'clock.

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
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35. Mark your answer on your answer sheet.
36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C) or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. What are the speakers discussing?

- (A) A car
- (B) An apartment
- (C) New furniture
- (D) A refrigerator

42. What does the man say about the payment?

- (A) It fits his budget.
- (B) It is not affordable.
- (C) It was sent yesterday.
- (D) It will be a week late.

43. What does the woman offer to do?

- (A) Ask for a lower price
 - (B) Get the item delivered
 - (C) Get the interest lowered
 - (D) Help the man move in
-

44. What is the woman doing?

- (A) Making cookies
- (B) Packing her clothes
- (C) Looking for flights
- (D) Writing to a friend

45. Who is Maria?

- (A) The woman's boss
- (B) The woman's sister
- (C) The woman's friend
- (D) The woman's student

46. What will Maria do?

- (A) Move abroad
 - (B) Go to school
 - (C) Go on vacation
 - (D) Meet the woman
-



47. What does the woman ask the man to do?

- (A) Get some coffee
- (B) Call a technician
- (C) Turn the radio down
- (D) Help her with some files

48. What happened last week?

- (A) A large order was placed.
- (B) Two new employees were hired.
- (C) Parts were replaced on the copier.
- (D) Corrections were made to the files.

49. What will the woman do?

- (A) Leave the office
 - (B) Order some lunch
 - (C) Look for a phone number
 - (D) Call an important client
-

50. Where does the woman most likely work?

- (A) At a hotel
- (B) At a restaurant
- (C) At a golf course
- (D) At a car rental agency

51. What does the man want to change?

- (A) The time
- (B) The date
- (C) The vehicle size
- (D) The number of people

52. What time does the man mention?

- (A) 6 o'clock
 - (B) 7 o'clock
 - (C) 8 o'clock
 - (D) 9 o'clock
-

53. Where might this be heard?

- (A) At a café
- (B) At a store
- (C) At a salon
- (D) At a bakery

54. What does the woman say she has been doing?

- (A) Cooking
- (B) Swimming
- (C) Shopping
- (D) Studying

55. What does the woman request?

- (A) A short haircut
 - (B) Some lemonade
 - (C) A chocolate cake
 - (D) A larger shopping bag
-

56. Where does the woman work?

- (A) At a health club
- (B) At a newspaper
- (C) At a design firm
- (D) At an auto repair shop

57. What does the woman mention?

- (A) A new deadline
- (B) An extra charge
- (C) The closing time
- (D) Changes to be made

58. What will probably happen next?

- (A) The man will park his car.
 - (B) The man will call the client.
 - (C) The man will make a new design.
 - (D) The man will place his advertisement.
-

59. Where might this be heard?

- (A) On a bus
- (B) In a taxi
- (C) On a train
- (D) On an airplane

60. What is the problem?

- (A) The man cannot find his ticket.
- (B) The woman is late for a meeting.
- (C) The woman's bags are too heavy to lift.
- (D) The passengers have the same seat assignment.

61. What will probably happen next?

- (A) An attendant will be called.
- (B) The man will go to his seat.
- (C) The man will show the lady to her seat.
- (D) The man will help the woman with her bags.

62. Where does the man work?

- (A) At a store
- (B) At a library
- (C) At a restaurant
- (D) At a travel agency

63. What does the woman say about her purse?

- (A) It is dark.
- (B) It is white.
- (C) It is small.
- (D) It is leather.

64. What does the man say?

- (A) The store has already closed.
- (B) The purse was found on a bookshelf.
- (C) He will wait for the woman to arrive.
- (D) He will call the woman if he finds her purse.

65. Where might this be heard?

- (A) At a pet store
- (B) At a shoe store
- (C) At a bookstore
- (D) At a music store

66. What are the speakers discussing?

- (A) A rare book
- (B) The woman's order
- (C) The fall collection
- (D) Special care instructions

67. What will probably happen next?

- (A) The man will call another store.
- (B) The man will help the woman to her car.
- (C) The man will look for the woman's order.
- (D) The man will give the woman his business card.

68. Where might the woman work?

- (A) At a concert hall
- (B) At a movie theater
- (C) At a swimming pool
- (D) At a tourist center

69. What does the man request?

- (A) A map
- (B) A towel
- (C) A drink
- (D) A ticket

70. What does the woman say about monthly passes?

- (A) They are convenient.
- (B) They will go on sale next week.
- (C) They can only be purchased online.
- (D) They can be purchased at a newsstand.



PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C) or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What is the purpose of the call?

- (A) To discuss an order
- (B) To confirm an appointment
- (C) To reschedule an interview
- (D) To announce a special offer

72. Who most likely is Mr. Booker?

- (A) A client
- (B) A salesperson
- (C) A travel agent
- (D) A hiring manager

73. What information does the speaker give?

- (A) An address
- (B) A phone number
- (C) An order number
- (D) An e-mail address

74. Where might this be heard?

- (A) At an airport
- (B) At a shopping mall
- (C) At a sports stadium
- (D) At an amusement park

75. What is being repaired?

- (A) The train
- (B) The subway
- (C) The escalators
- (D) The automatic doors

76. Where can the information desk be found?

- (A) At the north side
- (B) At the south side
- (C) At the east side
- (D) At the west side

77. Who is the speaker addressing?

- (A) The executive board
- (B) A department manager
- (C) The sales department
- (D) The marketing department

78. Where might the speaker work?

- (A) At a supermarket
- (B) At a department store
- (C) At a publishing company
- (D) At a architectural company

79. What does the speaker want to do?

- (A) Increase sales
 - (B) Hire more employees
 - (C) Reward some employees
 - (D) Plan the next quarter
-

80. What offer does the speaker mention?

- (A) Free gift-wrapping
- (B) Free delivery online
- (C) Free delivery on appliances
- (D) A free gift with \$50 purchases

81. When will the store close?

- (A) At 8 P.M.
- (B) At 9 P.M.
- (C) At 10 P.M.
- (D) At 11 P.M.

82. How can customers find upcoming sales?

- (A) By looking online
 - (B) By looking at the newspaper
 - (C) By signing up for a newsletter
 - (D) By asking a sales representative
-

83. What is the speaker discussing?

- (A) Traffic
- (B) Weather
- (C) Local news
- (D) Upcoming events

84. What does the speaker mention about the weekend?

- (A) It will be a holiday.
- (B) It will most likely snow.
- (C) There will be a football game.
- (D) There will be an outdoor concert.

85. What does the speaker suggest?

- (A) Getting dressed warmly
 - (B) Arriving early
 - (C) Being careful while driving
 - (D) Taking public transportation
-

86. What does the woman say about pre-paid phones?

- (A) They are easy to set up.
- (B) They are the most popular.
- (C) They are the cheapest option.
- (D) They are the least convenient.

87. How much is the cheapest phone?

- (A) \$19.99
- (B) \$29.99
- (C) \$39.99
- (D) \$49.99

88. What does the woman offer to show the listener?

- (A) Sale phones
 - (B) Used phones
 - (C) Contract phones
 - (D) Available phones
-



89. Where is Hamilton Soft Drinks based?

- (A) In New York
- (B) In New Zealand
- (C) In South Africa
- (D) In South Carolina

90. What does Sun Bottling Company want to do?

- (A) Open a factory overseas
- (B) Enter the foreign market
- (C) Sell its overseas shares
- (D) Expand its domestic assets

91. When will the deal be complete?

- (A) In September
 - (B) In October
 - (C) In November
 - (D) In December
-

92. What destination is mentioned?

- (A) Alaska
- (B) Norway
- (C) Jamaica
- (D) Argentina

93. What is the longest available cruise?

- (A) Five days
- (B) Seven days
- (C) Ten days
- (D) Fourteen days

94. What activity is mentioned?

- (A) Skiing
 - (B) Fishing
 - (C) Snorkeling
 - (D) Dog sledding
-

95. Who most likely are the listeners for the speech?

- (A) The speaker's family
- (B) The speaker's classmates
- (C) The speaker's colleagues
- (D) The speaker's close friends

96. Where will the speaker go?

- (A) To Ireland
- (B) To Pakistan
- (C) To Thailand
- (D) To New Zealand

97. What is mentioned about the speaker?

- (A) He will retire soon.
 - (B) He will stay with his company.
 - (C) He will go to business school.
 - (D) He was promoted to the accounting manager.
-

98. What is being advertised?

- (A) Rugs
- (B) Beds
- (C) Sofas
- (D) Chairs

99. How much can customers save?

- (A) Up to 20 percent
- (B) Up to 30 percent
- (C) Up to 40 percent
- (D) Up to 50 percent

100. What information does the speaker give?

- (A) The address
 - (B) Store hours
 - (C) The phone number
 - (D) The Web site address
-

This is the end of the Listening test. Turn to Part 5 in your test book.

NO TEST MATERIAL ON THIS PAGE

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READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C) or (D) on your answer sheet.

- 101.** If you would like more information, please ----- your business card.
- (A) set
 - (B) make
 - (C) leave
 - (D) place
- 102.** A project is ----- to allow residents to rent bicycles, which will be placed throughout the city.
- (A) plans
 - (B) planner
 - (C) planned
 - (D) planning
- 103.** It is important to avoid talking on a cell phone ----- driving a car.
- (A) since
 - (B) while
 - (C) during
 - (D) because
- 104.** All of the meetings ----- until 2 P.M. so that team managers can complete their sales reports.
- (A) postponed
 - (B) postponing
 - (C) been postponed
 - (D) will be postponed
- 105.** Designer Kate Smith's ----- with retailer G-Mart led to an 11 percent increase in sales.
- (A) relation
 - (B) evaluation
 - (C) comparison
 - (D) collaboration
- 106.** Each department's sales reports must be ----- and ready before the Friday meeting.
- (A) summary
 - (B) summaries
 - (C) summarized
 - (D) summarization
- 107.** Our language classes have ----- than ten students to ensure that each person gets the help needed to learn.
- (A) over
 - (B) fewer
 - (C) little
 - (D) smaller
- 108.** It is now ----- to make reservations for Henderson's Restaurant through our Web site.
- (A) trained
 - (B) capable
 - (C) possible
 - (D) practiced

- 109.** The graph ----- how many votes each candidate received.
- (A) indicate
 - (B) indicates
 - (C) indicating
 - (D) indication
- 110.** The diverse and creative staff at Design Associates make the company a ----- and rewarding place to work.
- (A) fun
 - (B) most funny
 - (C) more funny
 - (D) funniest
- 111.** Some people eat citrus fruit ----- oranges and lemons when they feel ill.
- (A) case of
 - (B) such as
 - (C) example
 - (D) instance
- 112.** The famous football star announced that he would retire ----- the end of the season.
- (A) at
 - (B) for
 - (C) when
 - (D) until
- 113.** Commuters are advised to use ----- routes to get downtown due to construction on Highway 24.
- (A) converted
 - (B) rotation
 - (C) exchange
 - (D) alternate
- 114.** The Danvers Community Center ----- free summer dance classes to children ages 15 and under.
- (A) to offer
 - (B) offering
 - (C) will offer
 - (D) have been offered
- 115.** The rise in home loans was partially ----- to the drop in interest rates.
- (A) official
 - (B) qualified
 - (C) certified
 - (D) attributed
- 116.** The monthly pass is the cheapest ----- for using public transportation.
- (A) desire
 - (B) option
 - (C) decision
 - (D) preference
- 117.** Employees must record all problems they have ----- the new security system.
- (A) then
 - (B) at
 - (C) with
 - (D) around
- 118.** The city council ----- the plan of the new shopping center, which is expected to open early next year.
- (A) approve
 - (B) approved
 - (C) approval
 - (D) approving
- 119.** Payment for the classes must be made ----- Friday at 5 P.M.
- (A) by
 - (B) in
 - (C) to
 - (D) of
- 120.** You can ----- up to 30 percent off all school supplies this weekend at Office Town.
- (A) save
 - (B) saves
 - (C) saved
 - (D) saving



- 121.** Most daytime commercials ----- home appliances, snacks, and baby products.
 (A) mark
 (B) feature
 (C) quality
 (D) release
- 122.** The office ----- plastic bottles, cans, and paper.
 (A) recycle
 (B) recycles
 (C) recycled
 (D) recycling
- 123.** Record exports helped lessen the trade deficit by ----- \$2 billion.
 (A) barely
 (B) mostly
 (C) nearly
 (D) dearly
- 124.** As part of the year-end bonus, employees of Juniper, Inc. will receive \$1,000 ----- shares.
 (A) in
 (B) on
 (C) if
 (D) to
- 125.** This year's world race ----- at the Greek island of Cyprus.
 (A) start
 (B) starter
 (C) starting
 (D) will start
- 126.** Please send your résumé, cover letter, and salary requirements to the address ----- below.
 (A) formed
 (B) listed
 (C) played
 (D) stored
- 127.** Please remember to change your clocks back one hour this Sunday ----- daylight saving time.
 (A) so
 (B) in
 (C) for
 (D) about
- 128.** The study ----- on possible health effects of increasingly popular energy drinks.
 (A) said
 (B) focused
 (C) promised
 (D) announced
- 129.** More than 200 volunteers helped clean the beaches that ----- due to the oil spill.
 (A) closing
 (B) are close
 (C) were closed
 (D) been closed
- 130.** The price ----- the cost of shipping and handling.
 (A) include
 (B) includes
 (C) including
 (D) inclusion
- 131.** The new exhibit ----- the history of jazz throughout the past 50 years.
 (A) covers
 (B) repeats
 (C) responds
 (D) understands
- 132.** Parents are encouraged to meet with their child's teacher to learn ----- their student's progress.
 (A) about
 (B) between
 (C) because
 (D) through

- 133.** Architect George Langley ----- to design the city's new community center.
- (A) commission
 - (B) commissioner
 - (C) commissioning
 - (D) was commissioned
- 134.** Our in-house training seminars allow employees to ----- improve their professional skills.
- (A) continued
 - (B) continue
 - (C) continually
 - (D) continuation
- 135.** ----- to the museum is free on the last Sunday of every month.
- (A) Cost
 - (B) Price
 - (C) Opening
 - (D) Entrance
- 136.** Employees may check their personal e-mails only ----- break times.
- (A) about
 - (B) during
 - (C) around
 - (D) between
- 137.** The post office gives three different options for ----- your package internationally.
- (A) sent
 - (B) send
 - (C) sends
 - (D) sending
- 138.** The company matches the amount of money each employee puts ----- their retirement fund.
- (A) into
 - (B) within
 - (C) around to
 - (D) apart from
- 139.** Eagle Airlines ----- its next marketing campaign at international holiday travelers.
- (A) targeting
 - (B) will be targeted
 - (C) is targeting
 - (D) target
- 140.** The company's quarterly revenues were down 3 percent ----- the same period of the previous year.
- (A) comparing to
 - (B) compares at
 - (C) comparison against
 - (D) in comparison to



PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C) or (D) on your answer sheet.

Questions 141-143 refer to the following article excerpt.

Online shopping site buycheap.com reported it had an ----- 250 percent increase in

- 141.** (A) early
(B) orderly
(C) enormous
(D) automatic

profits for the year.

The company attributed lower prices and its free shipping campaign for its success. “We knew competition was heating up, so we had to take drastic measures,” said company spokesperson Kelly Thompson. “We were definitely surprised ----- our final numbers,

- 142.** (A) in
(B) by
(C) to
(D) on

but we knew that we were doing something right.”

Buycheap.com sells books, clothing, electronics, food, and offers a place where sellers can ----- their products.

- 143.** (A) post
(B) posts
(C) posted
(D) posting

Questions 144-146 refer to the following note.

Jessie,

Thank you for ----- my house while I'm away. Please make yourself comfortable while

- 144.** (A) watch
(B) watches
(C) watched
(D) watching

you are there.

Please remember to feed Emma one cup of food twice a day. Don't forget to ----- her

- 145.** (A) set
(B) make
(C) place
(D) change

water daily too.

I saw that it might get cold this week. Feel free to use the heater if you need to. All you have to do is switch the thermostat to heat, and turn it on. I also have a small space heater in the front closet ----- you'd like to use it.

- 146.** (A) if
(B) for
(C) with
(D) about

If you have any questions, you can reach me at the Yearling Suites. I'll call you and give you my room number when I arrive.

See you next Wednesday.

Marcia



Questions 147-149 refer to the following announcement.

Dear Resident,

The Florence Animal Shelter is having an ----- increase in animal rescues. In order to

- 147.** (A) ideally
(B) inactive
(C) energetic
(D) unexpected

help reduce the number of stray animals and animal problems, we are hosting a free pet care clinic next weekend from 10–11 A.M., and 2–3 P.M.

If you would like to attend, please ----- the shelter and sign up at least 10 minutes

- 148.** (A) visit
(B) visitor
(C) visit to
(D) visiting

before the class starts.

We are also looking for some volunteers to help take care of animals and the shelter. If you are interested, please call Karla at 828-3924.

It is important that we ----- the animal population in the Florence area.

- 149.** (A) apply
(B) control
(C) surround
(D) understand

If you have any questions or suggestions, please let us know.

Thank you,

The Florence Animal Shelter

Questions 150-152 refer to the following e-mail.

From: Maria Garcia (m.garcia@correo.com)
To: June Locke (june@burbank.com), Henry Tattinger (h.t123@inmail.com), Lola Hatcher (lola_lola@readmail.com)
Subject: Jeff's Birthday Plans
Date: Oct. 3, 9:28 A.M.

Hello everyone,

I just wanted to remind you that we're meeting ----- my house before the game. I'm

- 150.** (A) of
(B) to
(C) at
(D) from

going to make a little birthday lunch at 1 P.M. There will be a lot of food, so you won't need to bring anything.

We'll ----- for the game around four. Since there are only five of us, I think we can all fit

- 151.** (A) left
(B) leave
(C) be leave
(D) leaving

in one car. Does anyone want to volunteer to drive? Please let me know, otherwise, we can just ----- it out on Saturday.

- 152.** (A) see
(B) wait
(C) figure
(D) believe

I know Jeff is really looking forward to Saturday. I hope everything goes well. Let me know if you have any questions.

See you soon,

Maria



PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C) or (D) on your answer sheet.

Questions 153-154 refer to the following e-mail.

From: Fred Jaspers (f_jaspers@vanguardstudios.com)
To: Winnie Price (w_price@vanguardstudios.com)
Subject: Hiring

Winnie,

I want Rebecca to join you in the interviews. If you would, please let her know and go over what types of questions you ask and why you ask them.

I'd like to start training her and Bill to make it easier on you. I know we rely on you for almost everything, and I appreciate your help.

Let me know if there's anything I can do for you to make the hiring process run smoothly. I heard you are set to interview 20 applicants on Monday and Tuesday.

Please keep me updated as to how everything is going.

Fred

153. Who will assist Winnie during the interviews?

- (A) Bill
- (B) Fred
- (C) Jasper
- (D) Rebecca

154. When will the interviews be held?

- (A) On Tuesday
- (B) On Wednesday
- (C) On Thursday
- (D) On Friday

Questions 155-157 refer to the following e-mail.

From: South East Air Customer Service
To: Keenan Pradhan (k_pradhan@klmail.com)
Subject: Your Thursday Flight
Date: April 23, 2:08 P.M.

Dear Keenan,

South East Air would like to remind you that your flight to Kuala Lumpur is scheduled to depart as scheduled.

FLT1109 Bangkok to Kuala Lumpur
4/28 (THU) BKK 17:15 KUL 20:15 (3hr.)

Please make sure you arrive at the airport at least two hours in advance since this is an international flight. Please visit our Web site if you have any questions about luggage restrictions.

You can make changes to your booking up to eight hours before your departure. The charge for altering a booking is \$50 per flight. You will also be charged any difference between the total price of the flight at the time the changes are made and the total when the flight was originally booked.

Have a wonderful stay in Kuala Lumpur.

Thank you for choosing South East Air.

155. What is true about Mr. Pradhan's flight?

- (A) It is a domestic flight.
- (B) It will leave on a Thursday.
- (C) It will be a four-hour flight.
- (D) It will leave from Kuala Lumpur.

157. What is the last day that Mr. Pradhan can make changes?

- (A) February 28
- (B) March 28
- (C) April 28
- (D) May 28

156. How much does South East Air charge for changes?

- (A) \$25
- (B) \$50
- (C) \$75
- (D) \$100

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Questions 158-159 refer to the following e-mail.

From: Brian Wells (brian_102@hatter.com)
To: Susana Garcia (s.garcia@esp.institute.com)
Subject: Classes
Date: April 3, 1:49 P.M.

Ms. Garcia,

I forgot to tell you that I would not be able to make it to class on Thursday and Friday because I have to leave in a few hours to visit some family.

However, I will have my books with me. So if you would, please let me know what pages I should read to prepare for Monday. The class is starting to move a little faster, so I would like to study as much as I can so I can keep up with the others.

Have a great weekend.

Brian

- 158.** When will Mr. Wells probably see Ms. Garcia next?
- (A) On Monday
 - (B) On Tuesday
 - (C) On Wednesday
 - (D) On Thursday

- 159.** What information is requested?
- (A) Writing assignments
 - (B) Reading assignments
 - (C) Homework assignments
 - (D) Test preparation assignments

Questions 160-163 refer to the following advertisement.

Protect your family and your assets

Protect yourself against fraud and identity theft with Privacurity.

Premier Bank's Privacurity program will help you protect you and your credit from identity theft and fraud for only \$12.99 per month.

Privacurity includes unlimited access to an online credit reports based on information from leading credit agencies, credit report alerts, comprehensive summaries, 24-hour personal help in case of an emergency and identity theft insurance up to \$30,000.

If you enroll before January 1, you will get one month free. Don't wait, call us now for more information, or fill out your information below to start your free trial.

160. What is being advertised?

- (A) House insurance
- (B) An investment bank
- (C) A home security system
- (D) A financial security program

162. What is included in the offer?

- (A) Free trades
- (B) Life insurance
- (C) Credit reports
- (D) A savings plan

161. How much are the monthly payments?

- (A) \$12.99
- (B) \$22.99
- (C) \$32.99
- (D) \$42.99

163. What is the last day that customers can sign up to get the special?

- (A) December 29
- (B) December 30
- (C) December 31
- (D) January 1



Questions 164-167 refer to the following news excerpt.

Adams to get \$9.8 million from United Media

*By Lucy Stein
Staff reporter*

Sandy Adams, former chief of Lowen, Inc., will be earning as much as \$9.8 million next year as he takes over as chief executive for United Media.

Adams, who was announced as the new chief last month, will get a \$7.3 million cash bonus and earn at least \$1.6 million per year, which is slightly more than Robert Browning, United's current chairman who is guaranteed at \$1.5 million until his contract ends in December of next year. Should Adams be named chairman, his guaranteed amount will increase to almost \$2 million.

This is all part of United Media's reshuffling of executives after a less than successful year. Adams will also get a \$2.9 million stock option plan. United Media is expected to announce their incoming chief financial officer by the end of the week.

164. Why will Adams get \$9.8 million from United Media?

- (A) He will be promoted.
- (B) He will join the company.
- (C) He will settle a lawsuit.
- (D) He will retire from the company.

165. Who is Robert Browning?

- (A) A business reporter
- (B) A United Media spokesperson
- (C) The chairman of United Media
- (D) The financial officer of United Media

166. What will happen in December?

- (A) Mr. Browning's contract will end.
- (B) United Media will announce changes.
- (C) A new chief executive will be named.
- (D) The deal with Mr. Adams will be complete.

167. The word "reshuffling," in paragraph 3, line 1, is closest in meaning to

- (A) reviewing
- (B) reassuring
- (C) readdressing
- (D) restructuring

Questions 168-170 refer to the following information.

A-2000 by Anastasia Professional Styling

The A-2000 is the stylist's top choice of hairdryers. Its 2,000 watts give you the power you need to create the style you want.

Use the diffuser to maximize the volume of your hair or the constrictor nozzle to create more precise styles and straighten your hair.

Since everyone has different hair and different needs, the A-2000 has four temperature settings: low, medium, high, and cool.

Get the look you want with Anastasia professional styling tools.

This package contains: A-2000 hairdryer
Constrictor Nozzle
Diffuser
Carrying case

For more products and accessories, visit our online store at www.anastasiahair.com.

168. What product is the information for?

- (A) An iron
- (B) A hairdryer
- (C) A curling iron
- (D) A clothing dryer

170. How many items are included in the box?

- (A) Two
- (B) Three
- (C) Four
- (D) Five

169. What is NOT true about the product?

- (A) It comes with a warranty.
- (B) It is used by professionals.
- (C) It has four temperature settings.
- (D) It comes with attachments.

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Questions 171-175 refer to the following e-mail.

From: Jeanette Peebles (j_peebles@western.com)

To: Vanessa Burkowitz (vani@busmail.com)

Subject: Surprise

Date: March 4, 2:59 P.M.

Vanessa,

I finally got a car. As you know, I've been looking at cars for about three months, and I've had a hard time finding something that's reasonably priced.

Finding reliable used cars is very difficult. Although the price is good, the car might not be in the best shape, as you saw when we test drove the GXT 382.

I thought I wouldn't find a good used car at a price I could afford.

The funny thing is I was having such a bad day today, I decided that I would walk home. During my walk, I happened to glance over at some cars in the lot as I was passing by, and there it was — my new car. That's right, I bought a new car: the GXT 2000. It's not as big as the GXT 382, but it's new, safe, and nice. It has more options, and of course, it has fewer miles since it's new.

It's actually somewhat out of my price range, but I was able to finance the car at a low interest rate. I'll have to cut my spending to make the monthly payments, but I don't think that it will be a problem.

I would love to show you the car. Why don't we meet this weekend and drive to the coast? The weather is supposed to be nice.

Please let me know what you think soon.

Jeanette

- 171.** How long has Jeanette been looking for a car?
- (A) For two weeks
 - (B) For three weeks
 - (C) For two months
 - (D) For three months
- 172.** What does NOT describe Jeanette's car?
- (A) New
 - (B) Safe
 - (C) Small
 - (D) Inexpensive
- 173.** What can be inferred from the e-mail?
- (A) Vanessa sold her old car.
 - (B) Vanessa and Jeanette are neighbors.
 - (C) Vanessa and Jeanette work together.
 - (D) Vanessa helped Jeanette look for a car.
- 174.** Where does Jeanette want to go?
- (A) To the sea
 - (B) To the movies
 - (C) To the mountains
 - (D) To the countryside
- 175.** The words "best shape" in paragraph 2, line 2, are closest in meaning to
- (A) top quality
 - (B) modern form
 - (C) good profile
 - (D) nice contour



Questions 176-177 refer to the following e-mail.

From: Marcus Smith (marc_smith382@themail.com)
To: HT Electronics (customer@htelectronics.com)
Subject: Order concern
Date: Oct. 25, 12:23 P.M.

To Whom It May Concern:

I ordered a space heater from your online store on Thursday, Oct. 3, which was about three weeks ago. Although I didn't pay extra for the faster shipping, I should have already received the heater because ground shipping usually takes 3-5 working days.

I ordered the SafeHeat 5000. My order number is #829874-24892. I would like to know what is going on with my order, especially since my credit card has already been charged.

Sincerely,

Marcus Smith

176. When did Mr. Smith place the order?

- (A) On October 3
- (B) On October 13
- (C) On October 23
- (D) On October 30

177. What is true about Mr. Smith's order?

- (A) He received it late.
- (B) He paid by credit card.
- (C) He ordered through a catalog.
- (D) He requested overnight shipping.

Questions 178-180 refer to the following article excerpt.

Home | My Medical Daily | In Research | World News | Columns | Search

Columns>Reilly>March>0328

Midnight Grinders

By Dr. Thomas Reilly

Medical Daily Columnist

Do you often wake up in the morning with a sore jaw or headache? Chances are you could be grinding your teeth.

Teeth grinding not only damages your teeth, but it damages the tissue surrounding your teeth. This sleeping disorder affects approximately 10 percent of the population and causes are not fully understood.

Stress is one of the leading factors of teeth grinding. People who continuously work late hours or constantly get stressed are the most reported as teeth grinders. However, there are people who grind their teeth who do not feel stress in their life.

Click to continue →

178. Where might this article be found?

- (A) On a Web site
- (B) In a magazine
- (C) In a newspaper
- (D) In a newsletter

180. What can be assumed about the author?

- (A) He is a psychiatrist.
- (B) He writes a weekly column.
- (C) He writes about medical issues.
- (D) He is a head university researcher.

179. What is mentioned about stress?

- (A) It can cause teeth grinding.
- (B) Constant stress is more harmful.
- (C) It is increased by lack of sleep.
- (D) It can damage your teeth and gums.

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Questions 181-185 refer to the following e-mails.

From: Matthew Stapleton (matt_s@adxie.com)
To: Sheila Paxton (s.paxton@supermail.com)
Subject: Tenant issues
Date: April 25, 2:02 A.M.

Dear Ms. Paxton,

Hello, this is Matt from apartment 202. I have been having a lot of problems sleeping because the dog in apartment 201 continuously barks throughout the night.

I have spoken with the girl who lives there, so she is aware of the problem. Actually, I've spoken to her on more than one occasion, and the problem has not improved at all.

It is really frustrating because I have been studying for my final exams, and I need all the sleep I can get.

Please address this problem as soon as possible.

Thank you for your help.

Regards,

Matthew Stapleton

From: Sheila Paxton (s.paxton@supermail.com)
To: Matthew Stapleton (matt_s@adxie.com)
Subject: Re: Tenant issues
Date: April 25, 12:32 P.M.

Dear Matthew,

I am sorry to hear that the dog's barking is disturbing your sleep. I visited the apartment and spoke to Nuri, the tenant, about the problem early last month and thought the problem was resolved. However, recently I have received complaints from other tenants. Nuri works late nights, so the dog is left alone.

She has promised to take care of her dog. I warned her that she would have to leave the building or get rid of the dog should further problems arise. Please let me know if the dog keeps you up again. You can also call me on my mobile number at any time of the day.

Again, I am sorry about the problem and assure you it will not continue.

Good luck with your exams.

Sincerely,

Sheila

181. Who most likely is Ms. Paxton?

- (A) Mr. Stapleton's employer
- (B) Mr. Stapleton's neighbor
- (C) Mr. Stapleton's landlord
- (D) Mr. Stapleton's professor

182. What is suggested in the e-mail?

- (A) Mr. Stapleton is a student.
- (B) Mr. Stapleton lives with a roommate.
- (C) Mr. Stapleton will leave his apartment.
- (D) Mr. Stapleton works for a large company.

183. What is the problem?

- (A) Nuri will pay the rent late.
- (B) Nuri has not completed her project.
- (C) A barking dog is disturbing tenants.
- (D) Ms. Paxton will not extend the deadline.

184. What is NOT mentioned about Nuri?

- (A) She works late.
- (B) She owns a dog.
- (C) She is a student.
- (D) She lives next to Mr. Stapleton.

185. What will happen if the problem is not resolved?

- (A) The company will lose the contract.
- (B) Nuri will move to another apartment.
- (C) Mr. Stapleton will pay a late charge.
- (D) Mr. Stapleton must work over the weekend.



Questions 186-190 refer to the following form and e-mail.

Customer Request Form

Name: Patricia Easton

Phone number: 374-4892

e-mail: patty@wemail.com

Item: Louisiana Style Habanero Hot Sauce

Manufacturer: Mississippi River Food Company, New Orleans, Louisiana

Item description: Hot sauce made from habanero peppers. The box is black with a picture of a habanero pepper on fire.

Item UPC code (if known): not sure

Frequency of purchase: weekly/twice a month

Comments: My family loves this hot sauce. We use it more than ketchup. It is very popular in my hometown in Louisiana.

From: grocery_request@windhammarket.com
To: patty@wemail.com
Subject: Customer Request Form
Date: June 9, 4:03 P.M.

Dear Ms. Easton,

Thank you for your request for Louisiana Style Habanero Hot Sauce.

I am happy to inform you that we have found the product you are looking for and have placed an order. We will monitor this order to see how well it sells to determine whether or not we will keep this item in stock.

The product is scheduled to arrive on Wednesday night, so it should be on the shelves on Thursday morning.

Thank you for your patronage at Windham Market.

Sincerely,

Rob Housewell

Grocery Department
Assistant Manager

- 186.** What product does Ms. Easton request?
(A) Hot sauce
(B) A fruit drink
(C) Seasoning mix
(D) A type of ketchup
- 187.** What is true according to Ms. Easton?
(A) She is from Mississippi.
(B) She enjoys eating spicy foods.
(C) She recently moved to Windham.
(D) The product she requested is a new item.
- 188.** What is true about the product?
(A) It is similar to ketchup.
(B) It comes in a red colored box.
(C) It is manufactured in Louisiana.
(D) It is made from jalapeño peppers.
- 189.** What does Mr. Housewell mention about the product?
(A) It was difficult to find.
(B) It will be a regular item.
(C) It had to be specially ordered.
(D) The store will monitor its sales.
- 190.** When is the soonest Ms. Easton can purchase the product?
(A) Monday
(B) Tuesday
(C) Wednesday
(D) Thursday



Questions 191-195 refer to the following permit and notice.

**Parking Class
E**

This permit must be displayed in the windshield of your vehicle. Failure to do so could result in a ticket. This permit is non-transferable and must feature the license plate number of the authorized vehicle.

Failure to park in the designated area according to the permit could result in a ticket.

This permit expires on: August 9

License Plate: 820-HIZ

Employee #857-0284-993

This is to remind you that your parking permit will expire on Wednesday, August 9. Please remember, you must renew your parking permit before the expiration date to receive the employee discount price.

If you are not able to renew your permit before or on the expiration date, you must pay the full price of \$300.

Please see me in the General Affairs if you have any questions. You can also reach me at extension 9374. You can also e-mail me at e_miller@coopercarry.com.

Thank you for your cooperation.

Best regards,

Emily Miller

191. What information should be displayed on the permit?

- (A) A driver's phone number
- (B) A driver's license number
- (C) A vehicle's license number
- (D) A driver's national identification number

192. What is true about the permit?

- (A) Its holder may park anywhere.
- (B) It must be purchased monthly.
- (C) It cannot be used by another person.
- (D) It must be visible from the rear of the vehicle.

193. What is the purpose of this notice?

- (A) To notify of new regulation
- (B) To offer a special sale price
- (C) To announce changes to a policy
- (D) To notify of an expiration date

194. What can be inferred from the notice?

- (A) The discounted rate is \$300.
- (B) Employees must pay for parking.
- (C) The parking lot is for employees only.
- (D) The public can get a special discount rate.

195. What is NOT a way to contact Ms. Miller?

- (A) By sending an e-mail
- (B) By sending a letter
- (C) By calling her office
- (D) By visiting the office



Questions 196-200 refer to the following e-mail and response.

From: Martin Richards (martin@poinsetta.com)
To: Annette Lyons (annette@poinsetta.com), (annettelyons@restaumail.com)
Subject: Urgent
Date: July 16, 8:24 A.M.

Annette,

How are you? I tried calling your hotel, but I couldn't get through. There's a little problem we're having at the restaurant.

It's been raining a lot since last night. So much rain has fallen that the storage room has been flooded. There's water all over the floor, so I moved most of the boxes onto the tables.

I'm worried that the rain and excess water will go into the next room and we'll have to close it. I'm not really sure what to do. So far, I've mopped a few times and laid down some towels.

Please call me back when you get a chance. I'll try to call you again as well.

Martin

From: Annette Lyons (annettelyons@restaumail.com)
To: Martin Richards (martin@poinsetta.com)
Subject: Re: Urgent
Date: July 16, 11:08 A.M.

Martin,

I'm not able to get to a phone right now, but I sent a message to my friend Rob who works on houses. I asked him to visit the restaurant to help you out. He'll probably call you later this afternoon or stop by. If he doesn't, his number is 934-2849.

I'll call you in a few hours to see how everything is going. I'm sorry you have to deal with this while I'm away. Thanks for all your help and hard work.

I'll get in touch with you soon.

Annette

196. What room did the rain affect?

- (A) The kitchen
- (B) The storage room
- (C) The side dining room
- (D) The main dining hall

197. What did Mr. Richards NOT do to resolve the problem?

- (A) Put towels down
- (B) Mopped up the water
- (C) Closed the side room
- (D) Moved boxes to a higher level

198. Who will probably visit the restaurant?

- (A) Ms. Lyon
- (B) Ms. Lyon's friend
- (C) Ms. Lyon's father
- (D) A maintenance team

199. What information does Ms. Lyon give?

- (A) Her mobile phone number
- (B) Her hotel's phone number
- (C) Her father's phone number
- (D) Her friend's phone number

200. In the first e-mail, the word "excess" in paragraph 3, line 1, is closest in meaning to

- (A) extended
- (B) extra
- (C) enter
- (D) supply

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.



Học là phải dùng được!

AMA ENGLISH LANGUAGE CENTER

TOEIC ANSWER SHEET

Student's name: DOB:

ID number: Class/Room: Test code:

LISTENING	READING	TOTAL

LISTENING SECTION	Part 1				Part 2				Part 3				Part 4																																				
	No	ANSWER				No	ANSWER				No	ANSWER				No	ANSWER				No	ANSWER																											
		A	B	C	D		A	B	C	D		A	B	C	D		A	B	C	D		A	B	C	D																								
1	A	B	C	D	11	A	B	C	D	21	A	B	C	D	31	A	B	C	D	41	A	B	C	D	51	A	B	C	D	61	A	B	C	D	71	A	B	C	D	81	A	B	C	D	91	A	B	C	D
2	A	B	C	D	12	A	B	C	D	22	A	B	C	D	32	A	B	C	D	42	A	B	C	D	52	A	B	C	D	62	A	B	C	D	72	A	B	C	D	82	A	B	C	D	92	A	B	C	D
3	A	B	C	D	13	A	B	C	D	23	A	B	C	D	33	A	B	C	D	43	A	B	C	D	53	A	B	C	D	63	A	B	C	D	73	A	B	C	D	83	A	B	C	D	93	A	B	C	D
4	A	B	C	D	14	A	B	C	D	24	A	B	C	D	34	A	B	C	D	44	A	B	C	D	54	A	B	C	D	64	A	B	C	D	74	A	B	C	D	84	A	B	C	D	94	A	B	C	D
5	A	B	C	D	15	A	B	C	D	25	A	B	C	D	35	A	B	C	D	45	A	B	C	D	55	A	B	C	D	65	A	B	C	D	75	A	B	C	D	85	A	B	C	D	95	A	B	C	D
6	A	B	C	D	16	A	B	C	D	26	A	B	C	D	36	A	B	C	D	46	A	B	C	D	56	A	B	C	D	66	A	B	C	D	76	A	B	C	D	86	A	B	C	D	96	A	B	C	D
7	A	B	C	D	17	A	B	C	D	27	A	B	C	D	37	A	B	C	D	47	A	B	C	D	57	A	B	C	D	67	A	B	C	D	77	A	B	C	D	87	A	B	C	D	97	A	B	C	D
8	A	B	C	D	18	A	B	C	D	28	A	B	C	D	38	A	B	C	D	48	A	B	C	D	58	A	B	C	D	68	A	B	C	D	78	A	B	C	D	88	A	B	C	D	98	A	B	C	D
9	A	B	C	D	19	A	B	C	D	29	A	B	C	D	39	A	B	C	D	49	A	B	C	D	59	A	B	C	D	69	A	B	C	D	79	A	B	C	D	89	A	B	C	D	99	A	B	C	D
10	A	B	C	D	20	A	B	C	D	30	A	B	C	D	40	A	B	C	D	50	A	B	C	D	60	A	B	C	D	70	A	B	C	D	80	A	B	C	D	90	A	B	C	D	100	A	B	C	D

READING SECTION	Part 5				Part 6				Part 7																																								
	No	ANSWER				No	ANSWER				No	ANSWER				No	ANSWER				No	ANSWER																											
		A	B	C	D		A	B	C	D		A	B	C	D		A	B	C	D		A	B	C	D																								
101	A	B	C	D	111	A	B	C	D	121	A	B	C	D	131	A	B	C	D	141	A	B	C	D	151	A	B	C	D	161	A	B	C	D	171	A	B	C	D	181	A	B	C	D	191	A	B	C	D
102	A	B	C	D	112	A	B	C	D	122	A	B	C	D	132	A	B	C	D	142	A	B	C	D	152	A	B	C	D	162	A	B	C	D	172	A	B	C	D	182	A	B	C	D	192	A	B	C	D
103	A	B	C	D	113	A	B	C	D	123	A	B	C	D	133	A	B	C	D	143	A	B	C	D	153	A	B	C	D	163	A	B	C	D	173	A	B	C	D	183	A	B	C	D	193	A	B	C	D
104	A	B	C	D	114	A	B	C	D	124	A	B	C	D	134	A	B	C	D	144	A	B	C	D	154	A	B	C	D	164	A	B	C	D	174	A	B	C	D	184	A	B	C	D	194	A	B	C	D
105	A	B	C	D	115	A	B	C	D	125	A	B	C	D	135	A	B	C	D	145	A	B	C	D	155	A	B	C	D	165	A	B	C	D	175	A	B	C	D	185	A	B	C	D	195	A	B	C	D
106	A	B	C	D	116	A	B	C	D	126	A	B	C	D	136	A	B	C	D	146	A	B	C	D	156	A	B	C	D	166	A	B	C	D	176	A	B	C	D	186	A	B	C	D	196	A	B	C	D
107	A	B	C	D	117	A	B	C	D	127	A	B	C	D	137	A	B	C	D	147	A	B	C	D	157	A	B	C	D	167	A	B	C	D	177	A	B	C	D	187	A	B	C	D	197	A	B	C	D
108	A	B	C	D	118	A	B	C	D	128	A	B	C	D	138	A	B	C	D	148	A	B	C	D	158	A	B	C	D	168	A	B	C	D	178	A	B	C	D	188	A	B	C	D	198	A	B	C	D
109	A	B	C	D	119	A	B	C	D	129	A	B	C	D	139	A	B	C	D	149	A	B	C	D	159	A	B	C	D	169	A	B	C	D	179	A	B	C	D	189	A	B	C	D	199	A	B	C	D
110	A	B	C	D	120	A	B	C	D	130	A	B	C	D	140	A	B	C	D	150	A	B	C	D	160	A	B	C	D	170	A	B	C	D	180	A	B	C	D	190	A	B	C	D	200	A	B	C	D